

The introduction of video-enabled directly observed therapy (video-DOT) for patients with drug-resistant TB disease in Eswatini amid the COVID-19 pandemic – a retrospective cohort study

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4 **cohort study.**

5

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24

25

26 **ABSTRACT**

27 **Background**

28 Video-enabled directly observed therapy (video-DOT) has been proposed as an additional
29 option for treatment provision besides in-person DOT for patients with drug-resistant TB (DRTB)
30 disease. However, evidence and implementation experience mainly originate from well-
31 resourced contexts. This study describes the operationalization of video-DOT in a low-
32 resourced setting in Eswatini facing a high burden of HIV and TB amid the emergence of the
33 COVID-19 pandemic.

34

35 **Methods**

36 This is a retrospectively established cohort of patients receiving DRTB treatment during the
37 implementation of video-DOT in Shiselweni from May 2020 to March 2022. We described
38 intervention uptake (vs in-person DOT) and assessed unfavorable DRTB treatment outcome
39 (death, loss to care) using Kaplan-Meier statistics and multivariable Cox-regression models.

40 Video-related statistics were described with frequencies and medians. We calculated the
41 fraction of expected doses observed (FEDO) under video-DOT and assessed associations with
42 missed video uploads using multivariable Poisson regression analysis.

43

44 **Results**

45 Of 71 DRTB patients eligible for video-DOT, the median age was 39 (IQR 30–54) years, 31.0%
46 (n=22) were women, 67.1% (n=47/70) were HIV-positive, and 42.3% (n=30) were already
47 receiving DRTB treatment when video-DOT became available. About half of the patients (n=37;
48 52.1%) chose video-DOT, mostly during the time when COVID-19 appeared in Eswatini. Video-
49 DOT initiations were lower in new DRTB patients (aHR 0.24, 95% CI 0.12–0.48) and those aged
50 ≥ 60 years (aHR 0.27, 95% CI 0.08–0.89). Overall, 20,634 videos were uploaded with a median

51 number of 553 (IQR 309–748) videos per patient and a median FEDO of 92% (IQR 84–97%).
52 Patients aged ≥ 60 years were less likely to miss video uploads (aIRR 0.07, 95% CI 0.01–0.51).
53 The cumulative Kaplan-Meier estimate of an unfavorable treatment outcome among all patients
54 was 0.08 (95% CI 0.03–0.19), with no differences detected by DOT approach and other
55 baseline factors in multivariable analysis.

56

57 **Conclusions**

58 Implementing video-DOT for monitoring of DRTB care provision amid the intersection of the HIV
59 and COVID-19 pandemics seemed feasible. Digital health technologies provide additional
60 options for patients to choose their preferred way to support treatment taking, thus possibly
61 increasing patient-centered health care while sustaining favorable treatment outcomes.

62

63 **Keywords:** video-enabled DOT; DOT; drug-resistant TB; COVID-19

64 **BACKGROUND**

65 Drug-resistant TB (DRTB) remains a major public health concern, with about 150,000 people
66 initiated on therapy globally in 2020 [1]. Although DRTB disease is curable, treatment success
67 remained low at 59% [1]. Complicating the situation in Southern Africa, about 67% of TB/DRTB
68 patients are co-infected with HIV [1], which is the main contributor to TB/DRTB-related mortality
69 [2–5].

70
71 To increase adherence to TB therapy, directly observed therapy (DOT) has been proposed over
72 unsupervised therapy as a key element of DRTB treatment administration [6–9]. DOT requires a
73 person – preferably a health worker or trained lay provider – to physically observe the patient
74 taking the medication [8]. However, in-person DOT is resource intensive (e.g. human resource
75 requirements, out-of-pocket travel costs for patients) and a main contributor to the catastrophic
76 costs for TB patients in low-resourced settings [10,11]. Notably, WHO made the conditional
77 recommendation that video-enabled DOT (video-DOT) may replace in-person DOT if digital
78 health technologies are available and can be safely operated by health workers and patients [8].
79 With video-DOT, patients use a digital device (e.g. smartphone) remotely to take a video of
80 themselves swallowing the medication, which is then either watched in real time (synchronous)
81 or reviewed later (asynchronous) by a health worker or trained lay person [12]. Video-DOT has
82 been mainly piloted in high-income countries and increased the proportion of verified prescribed
83 doses taken, appeared to be programmatically feasible and cost-effective, and was acceptable
84 to health workers and patients, while treatment outcomes remained similar to in-person DOT
85 [9,13–19]. However, little evidence is available from low-resourced and high HIV- and TB-
86 burden settings [8,12,20], where digital health communication technologies may be most
87 needed but remain limited given unreliable internet connectivity and possible unaffordability of
88 smartphones and mobile data for patients [21].

89

90 Video-DOT may offer advantages when in-person DOT is impractical. For instance, video-DOT
91 may ensure continuity of DOT during COVID-19 public health lockdowns and may also
92 decrease the risk of COVID-19 infection that is known to increase mortality in patients co-
93 infected with HIV and TB [22]. In 2020, Médecins sans Frontières (MSF) and the National TB
94 Control Programme (NTCP) of Eswatini introduced video-DOT, aiming at providing safer DRTB
95 treatment care options during periods of high COVID-19 transmission. This is to our knowledge
96 the first study from a low-resourced rural setting describing the operationalization of video-DOT
97 in the face of the triple TB, HIV and COVID-19 pandemics.

98

99 **METHODS**

100 **Setting**

101 Eswatini has a high burden of HIV (27.0% in ≥15 year-olds) and TB (319 cases per 100,000
102 population in 2020), with 67% of TB cases co-infected with HIV [1,23,24]. The country faces
103 high income inequality (Gini index of 54.6 in 2016) and poverty (36.1% poverty headcount ratio
104 at USD 2.15 a day) [25]. In 2020, 107 mobile cellular subscriptions were recorded per 100
105 people – 30% of the population accessed (in 2017) – and the average cost of 1 gigabyte of
106 mobile internet data was USD 0.84 in 2022 [25,26]. In 2016/17, most DRTB patients had
107 multiple socio-economic vulnerabilities, with 55% having primary school education or lower,
108 83% being unemployed, 86% living in a household with an income <74 USD, and 54% residing
109 >20 km away from the nearest treatment facility [27]. The first case of COVID-19 was detected
110 in March 2020 and was followed by four COVID-19 waves until December 2021 [28].

111

112 Video-DOT was piloted in the southern, predominantly rural, Shiselweni region. In 2017, it had a
113 population of ~204,000, with 61% being ≥15 years old, and a population density of 54 per
114 square kilometer [29].

115

116 **DRTB care**

117 *DRTB care*

118 DRTB care was provided at three secondary care facilities [30]. Diagnosis was by genotypic or
119 phenotypic testing or based on clinical grounds. Medical doctors initiated a standardized oral
120 DRTB treatment regimen for a duration of approximately 9–20 months, and antiretroviral
121 therapy in patients with HIV co-infection. In-person DOT was provided by a nurse at the facility
122 or by a trained lay person at the patient’s home. Patients visited the facility each month for
123 clinical review, laboratory follow-up tests, drug refills and adherence support. Community TB
124 nurses provided home visits as well as phone and physical defaulter tracing. Patients could be
125 hospitalized in one DRTB ward in case of clinical complications or adherence challenges at
126 treatment initiation or during follow-up.

127

128 *COVID-19 care*

129 COVID-19 testing was performed with antigen rapid-diagnostic tests and PCR assays for DRTB
130 patients presenting with symptoms suggestive of COVID-19 and routinely if admitted to the TB
131 ward. Therapy for clinically uncomplicated COVID-19 included anti-pyretic medication, vitamin
132 C, zinc and azithromycin.

133

134 *Video-DOT*

135 Figure 1 displays the video-DOT procedures applied in Shiselweni. In summary, the
136 SureAdhere application [31] – originally used for monitoring of drug-sensitive TB care – was
137 adapted to allow video-DOT for patients receiving DRTB treatment. TB nurses were trained on

138 provision of asynchronous video-DOT, and they developed the contextualized tools needed for
139 the implementation with assistance from SureAdhere. MSF provided patients with a free
140 smartphone package comprising a smartphone (USD 117) with the preinstalled application, a
141 preregistered SIM card (USD 3) and a monthly reloadable voucher for mobile cellular data (USD
142 19/month).

143

144 Video-DOT was offered to ≥ 18 -year-old patients receiving DRTB treatment in the absence of
145 clinical danger signs. Patients opting for video-DOT received a short practical introduction to
146 video recording and needed to sign a consent form.

147

148 The patient-recorded videos were automatically encrypted by the application, time-stamped,
149 uploaded to a secure cloud-based server for storage, and automatically deleted from the phone
150 after successful upload. In case of unavailability of a cellular network, the video was temporarily
151 stored on the phone until a connection was available.

152

153 The nurse reviewed the stored videos through a password-protected secure web interface at the
154 MSF office. If side effects or other issues (e.g. emotional stress) were reported or observed (e.g.
155 medication not properly taken), the nurse could immediately contact the patient via WhatsApp or
156 phone call, or initiate a home visit.

157

158 **Study design**

159 This is a retrospectively established cohort of patients receiving DRTB treatment during the
160 implementation of video-DOT (vs in-person DOT) in Shiselweni from May 2020 to March 2022.

161

162 **Main definitions**

163 Enrollment into the cohort occurred at the date of video-DOT eligibility. This was the time when
164 video-DOT became programmatically available (1 May 2020) for patients already on DRTB
165 treatment who had an expected ≥ 3 months remaining for completion of therapy. It was the date
166 of DRTB treatment initiation for patients starting DRTB treatment after that date until 31
167 December 2021.

168

169 *Outcomes*

170 First, uptake of video-DOT was defined as the date of the first uploaded video. Patients lacking
171 records of video upload were assumed to be under in-person DOT.

172

173 Second, missed video upload was defined as days without a log of an uploaded video.

174

175 Third, the composite unfavorable treatment outcome was defined as the occurrence and date of
176 death, treatment failure or loss to care. Patients continuing in-person or video-DOT after
177 treatment failure were considered as retained in DRTB care until the next recorded outcome.

178 Follow-up time was censored at the time of transfer out or the end of the observation period
179 (database closure on 31 March 2022) for patients active on treatment. This gave all new DRTB
180 treatment initiations enough time (3 months) to initiate video-DOT and for all observations to
181 meet the definition of lost to care, defined as not presenting to care at the facility or no video
182 upload for ≥ 3 months.

183

184 **Data management**

185 DRTB treatment data were routinely extracted by a trained data clerk into an electronic DRTB
186 database used for routine program monitoring. These data were linked with video log data from
187 the SureAdhere platform. Records from the TB nurse complemented information on COVID-19
188 co-infections.

189

190 **Statistical analysis**

191 Analyses were performed with Stata 17. Baseline data were described using frequency statistics
192 and proportions.

193

194 *Video-DOT uptake and unfavorable outcome*

195 Crude Kaplan-Meier estimates and plots describe time from video-DOT eligibility to intervention
196 uptake and to the composite unfavorable treatment outcome. Associations between baseline
197 characteristics and time to these outcomes were assessed in Cox-regression analyses, using
198 the backward selection method to fit the final multivariable model.

199

200 *Video-DOT-related statistics*

201 Patient-level adherence to video-DOT was estimated by calculating the median fraction of
202 expected doses observed (FEDO) during video-DOT time as similarly applied in other studies
203 [13,32]. FEDO was obtained by dividing the total number of video uploads – a proxy for
204 treatment dose taken – per patient by the number of expected video uploads (two per day)
205 during treatment. Video-DOT treatment time was measured from the date of uptake of video-
206 DOT to the treatment outcome date and was adjusted for hospitalization by subtracting the
207 number of hospitalization days from the numerator assuming that in-person DOT was practiced.
208 To assess associations between baseline factors and the rate of missed video uploads, we built
209 negative binomial regression models that were adjusted for hospitalization.

210

211 *COVID-19*

212 Time series plots were used to display the evolution of the COVID-19 pandemic in Eswatini vs
213 timing of uptake of video-DOT, follow-up care and outcomes. Country-specific COVID-19 data
214 (daily cases of and deaths from COVID-19 and the stringency index) were obtained online [33].

215 The stringency index estimates on a 0–100 scale the lockdown strictness and is a measure of
216 the composite severity of nine government COVID-19 public health policies [34]. The population
217 adjusted 7-day moving average of COVID-19 cases (per 1 million population) and deaths (per
218 10 million population) were calculated by dividing crude daily numbers by Eswatini population
219 estimates.

220

221 **Ethics**

222 All methods were carried out in accordance with the Declaration of Helsinki. The need for
223 informed consent was waived by the ethics committee of the Eswatini Health and Human
224 Research Review Board (EHRRB) because of the retrospective nature of the study. This
225 research fulfilled the exemption criteria set by the Institutional Médecins Sans Frontières Ethics
226 Review Board (ERB) for a posteriori analyses of routinely collected clinical data and thus did not
227 require MSF ERB review. It was conducted with permission from Medical Director, Operational
228 Center Geneva Médecins Sans Frontières.

229

230 **RESULTS**

231 **Baseline characteristics**

232 Of 71 DRTB treatment cases eligible for video-DOT (Table 1), 30 (42.3%) were already
233 receiving DRTB treatment at the time when video-DOT became available. The median age was
234 39 (interquartile range [IQR] 30–54) years, 31.0% (n=22) were women, 40.8% (n=29) lived in a
235 partnership, and 60.6% (n=43) were unemployed. Thirteen (18.3%) and 10 (14.1%) patients
236 reported alcohol consumption and smoking, respectively. Six (8.7%) patients had diabetes
237 mellitus, 47 (67.1%) lived with HIV, and the median body mass index (BMI) was 20.4 (IQR
238 18.0–23.4) kg/m². Most patients had bacteriologically confirmed DRTB disease (n=68; 97.1%)
239 and 34 (47.9%) reported past TB treatment. About half of patients (n=34; 47.9%) became

240 eligible for video-DOT when the COVID-19 stringency index was ≥ 0.75 , the median 7-day
241 moving average of new COVID-19 cases per 1 million population was 9 (IQR 9–41) and the
242 median 7-day moving average of COVID-19 deaths was 0 (IQR 0–9) per 10 million population.

243

244 **Uptake of video-DOT**

245 Of 37 (52.1%) patients initiating video-DOT, most started immediately before or during the first
246 wave of COVID-19 that coincided with high levels of COVID-19 stringency index and the
247 beginning of programmatic availability of video-DOT (Figure 2). During the early implementation
248 period, most video-DOT initiations were by patients already receiving DRTB treatment, whereas
249 it was solely patients newly initiating DRTB treatment during later implementation periods
250 (Figure 2). Patients initiating video-DOT tended to be younger (37 [IQR 29–45] vs in-person
251 DOT: 44 [IQR 32–60] years; $p=0.057$), nonsmokers (5.4% vs 23.5%; $p=0.028$), and more likely
252 to become eligible for video-DOT during time periods when the COVID-19 stringency index was
253 ≥ 0.75 (64.9% vs 29.4%; $p=0.003$) and the median daily COVID-19 deaths were lower (0 [IQR 0–
254 9] vs 9 [0–17]; $p=0.024$). No other obvious differences in baseline characteristics were detected.
255 For patients using video-DOT, the median distance to the nearest DOT facility was 6 (IQR 3–6)
256 km, with the shortest being <0.5 km and longest 20 km.

257

258 The crude cumulative probability (Kaplan-Meier estimate) of video-DOT initiation was 0.21 (95%
259 confidence interval [CI] 0.13–0.33) at 7 days after eligibility for video-DOT, increasing to 0.54
260 (95% CI 0.43–0.66) at 6 months. Initiations tended to be lower for new DRTB treatment cases
261 and for patients aged ≥ 60 years (see Figure 3), and higher for time periods of COVID-19
262 stringency index ≥ 0.75 (Table 2).

263

264 Multivariable analysis (Table 2) showed that the likelihood of initiation of video-DOT remained
265 lower for new DRTB patients (adjusted hazard ratio [aHR] 0.24, 95% CI 0.12–0.48) and those
266 aged ≥ 60 years (aHR 0.27, 95% CI 0.08–0.89).

267

268 **Video-DOT indicators**

269 Overall, 20,634 videos were uploaded with a median number of 553 (IQR 309–748) videos per
270 patient. The median time from recording to video upload was 3 (IQR 0–49) minutes. The median
271 FEDO adjusted for hospitalization was 92% (IQR 84–97%). Of six patients with a FEDO $< 80\%$,
272 two had treatment success, one died and three were still on treatment at end of study. Only
273 older age (≥ 60 years) lowered the risk (adjusted incidence risk ratio 0.07, 95% CI 0.01–0.51) of
274 days without uploaded videos in univariate and multivariable regression analysis (Table 3).

275

276 **COVID-19**

277 Two COVID-19 cases were diagnosed under video-DOT vs one under in-person DOT. All cases
278 were men aged 35–62 years, nonsmoking, living with HIV, without diabetes mellitus, and with
279 BMI 18.6–24.4 kg/m². Their COVID-19 vaccination status was unknown. All patients recovered
280 from COVID-19 and remained active on DRTB treatment at end of study.

281

282 **Treatment outcomes**

283 Overall, 38 (53.5%) patients had treatment success (1 completed, 37 cured), and 28 (39.4%)
284 were still active on therapy at end of study. Five (7.0%) patients had an unfavorable treatment
285 outcome (3 deaths, 2 lost to care).

286

287 The crude cumulative probability of an unfavorable treatment outcome was 0.08 (95% CI 0.03–
288 0.19) (Figure 4). Patients already on DRTB treatment ($p=0.043$) and followed under video-DOT
289 ($p=0.086$) tended to experience less unfavorable outcomes (Figure 4). However, univariate and

290 multivariable analyses did not detect any obvious associations between baseline factors and
291 time to unfavorable treatment outcome.

292

293 **DISCUSSION**

294 Although the COVID-19 pandemic negatively affected the allocation of resources and delivery of
295 TB care globally [35], the pandemic provided an opportunity for the introduction of digital health
296 interventions [35,36]. We introduced video-DOT under routine conditions for patients treated for
297 DRTB disease in this low-resourced, high HIV-burden setting amid the emergence of COVID-
298 19. About half of our DRTB patients chose video-DOT over in-person DOT, with high rates of
299 treatment adherence and favorable treatment outcomes achieved.

300

301 *Interpretation of findings*

302 Video-enabled DOT in well-resourced settings showed higher acceptance than in-person DOT
303 by patients and health workers [13,15,18,37]. In our context, half of DRTB patients (52.1%)
304 chose video-DOT, with younger age and existing receipt of DRTB treatment when the
305 intervention became available being the main predictors of uptake. Older patients may face
306 digital inequalities regarding skills in digital technologies. Health workers reported that older
307 patients found using video-DOT childish or complicated. In addition, there may be other factors
308 associated with uptake that we did not measure. Notably, the DRTB program applied a patient-
309 centered approach providing patients with a choice between in-person DOT and video-DOT
310 rather than being prescriptive, thus supporting a differentiated care package adapted to the
311 patient's ability and willingness regarding digital health support.

312

313 Interruptions of video-DOT during treatment provision were not uncommon. Some patients
314 transitioned to in-person DOT temporarily during hospitalizations or permanently due to

315 adherence or logistic issues. A study from Uganda using video-DOT for patients with drug-
316 sensitive TB showed that the top three reasons for interruptions were practical/technical
317 obstacles in using the application, battery not being charged and application errors [32]. Non-
318 technical factors included lack of TB medication, non-privacy and forgetting to record the video
319 [32]. Importantly, video-DOT interruption does not mean that treatment doses were missed as
320 long as medication intake was through in-person DOT or self-administration, with the latter
321 possibly being as high as 59% for drug-sensitive TB therapy [32]. Importantly, the FEDO was
322 high (92%) in our study, suggesting high levels of adherence to therapy, and comparable to a
323 study from the US enrolling drug-sensitive and drug-resistant TB cases (93%) [13] and slightly
324 higher than in a study from Uganda (85%) enrolling patients with drug-sensitive TB [32].

325
326 The probability of an unfavorable treatment outcome – as measured from the time of study
327 eligibility – was low overall. However, our estimates should not be compared with DRTB cohorts
328 that measure treatment success in new treatment initiations. Our study enrolled both patients
329 already on DRTB treatment and newly initiated patients to better describe the video-DOT
330 intervention and to avoid a too-small sample size that would have reduced our ability to obtain
331 meaningful estimates. Nevertheless, crude analysis showed a tendency for patients using
332 video-DOT to be more often retained in DRTB care, possibly explained by higher adherence to
333 therapy because of fewer barriers to treatment taking or because of other unmeasured risk
334 factors that may increase the likelihood of an unfavorable treatment outcome for in-person DOT
335 (e.g. comorbidities). A recent systematic review suggested that different approaches to DOT
336 (e.g. in-person, by video) vs self-administered therapy and DOT delivered at community level
337 (vs clinic) resulted in better intermediate (e.g. sputum conversion) and final health outcomes
338 (e.g. treatment success) [9]. Video-DOT could be considered as combining these two
339 approaches, supported by evidence that patients under video-DOT have similar treatment
340 outcomes to patients followed by in-person DOT [9]. Finally, patients already receiving DRTB

341 treatment at the time when video-DOT became available tended to have higher retention in
342 care, possibly explained by survival bias as patients who died or became lost to care before
343 video-DOT were excluded from analysis, thus retaining healthy survivors only. Notably, no
344 significant predictors were identified after adjustment for covariate factors.

345

346 *Findings in context*

347 Video-DOT may offer several advantages in DRTB care provision. Firstly, although our
348 intervention was nurse-controlled, some routines could be task-shifted to lower healthcare
349 cadres, thus freeing nurse time for other activities. For instance, after completion of the pilot, a
350 lay HIV/TB adherence counselor was trained to review uploaded videos and support adherence
351 interventions in tandem with the nurse. Secondly, videos can be reviewed at different locations
352 with internet access and at different times, allowing health workers to integrate video-DOT into
353 their routine work schedule. Thirdly, less nurse human resource time was probably required,
354 with one nurse providing video-DOT for patients in the entire region vs several TB nurses
355 providing in-person DOT or training for community-based volunteers providing in-person DOT.

356

357 Other considerations are equity in access to digital health technologies. Video-DOT requires
358 patients to afford a smartphone, internet access and mobile data. Notably, suboptimal
359 smartphone ownership has been identified in better resourced settings as a possible barrier to
360 digital health interventions, possibly perpetuating health disparities [38]. To reduce structural
361 barriers in our setting, we provided free smartphones and internet data bundles to all patients.
362 Cost savings, however, may be feasible by using the patient's own smartphone if available or
363 lending one to patients as applied in a study in Uganda [32] and during the scale-up of video-
364 DOT in Eswatini in 2022.

365

366 Considerations about data security, privacy and confidentiality are other important
367 considerations before introduction of digital health interventions. We used a pre-established
368 application that enabled users to upload encrypted videos onto a US-based secure server with
369 recorded videos automatically deleted from the patient's phone and server in due time.
370 Compliance with local and international data regulations and laws may ensure patients' and
371 health workers' confidence in this technology and reduce the risk of data breaches.

372
373 Video-DOT may offer opportunities for integration of care provision for other diseases. Although
374 we lacked data, some patients probably had non-communicable comorbidities such as
375 hypertension and diabetes mellitus. Thus, broadening the digital care approach may not only
376 provide a more holistic treatment experience but also increase quality of care and overall health
377 outcomes.

378

379 **Limitations**

380 We did not assess costs and cost-effectiveness. Although a study from a high-income country
381 suggested the cost-effectiveness of video-DOT during the pandemic [39], the cost-benefit ratio
382 may vary by high- vs low-resourced programmatic settings and population targeted. Cost-
383 effectiveness assessments from different contexts are warranted to inform funding and health
384 policy decisions.

385

386 Some patients circled in and out of video-DOT. Data on reasons for interrupting video-DOT
387 temporarily (e.g. hospitalization) or permanently (e.g. structured discontinuation by health
388 workers) was incomplete. Although our analysis adjusted for hospitalization, video-DOT
389 adherence would likely be higher if these reasons were fully taken into account.

390

391 Our program targeted an adult rural population affected by poverty and high rates of HIV co-
392 infection. Notably, other vulnerable populations affected by TB may also benefit, including drug
393 users, and video-DOT has been used for drug-sensitive TB in resource-poor settings [32].

394
395 A strength of the study was its implementation in a routine DRTB care setting amid an
396 aggravating COVID-19 pandemic. Despite these challenges, video-DOT appeared
397 programmatically feasible, and lessons learned informed the NTCP's funding application for the
398 Global Fund, resulting in the national expansion of video-DOT since mid-2022. Finally, this
399 study contributes to evidence of real-world feasibility of video-DOT in DRTB patients at a time
400 when the public health threat of TB may increase after the COVID-19 pandemic. It shows that
401 video-enabled treatment approaches are not only feasible in drug-sensitive TB programs from
402 low-resourced settings [32] but also for patients living with DRTB disease facing economic
403 hardships.

404

405 **CONCLUSIONS**

406 Digital health interventions are increasingly used to support the delivery of health care. We
407 utilized video-DOT as an additional choice to in-person DOT for DRTB treatment administration
408 in a rural high HIV-burden setting amid the COVID-19 pandemic. Uptake of video-DOT was
409 reasonable, with high rates of adherence and favorable treatment outcomes achieved. Video-
410 DOT could be part of a differentiated care package with potential to increase patient-
411 centeredness by expanding choices in DRTB care.

412

413 **List of abbreviations**

414 aHR Adjusted hazard ration
415 DOT Directly observed therapy

416	DRTB	Drug-resistant Tuberculosis
417	FEDO	Fraction of expected doses observed
418	IQR	Interquartile range
419	MSF	Médecins sans Frontières
420	NTCP	National TB Control Programme
421	TB	Tuberculosis
422	WHO	World Health Organization

423

424 **Declarations**

425 **Ethics approval and consent to participate**

426 All methods were carried out in accordance with the Declaration of Helsinki. The need for
 427 informed consent was waived by the ethics committee of the Eswatini Health and Human
 428 Research Review Board (EHRRRB) because of the retrospective nature of the study (reference
 429 number: EHRRRB088/2022). This research fulfilled the exemption criteria set by the Institutional
 430 Médecins Sans Frontières Ethics Review Board (ERB) for a posteriori analyses of routinely
 431 collected clinical data and thus did not require MSF ERB review. It was conducted with
 432 permission from Medical Director, Operational Center Geneva Médecins Sans Frontières. The
 433 form confirming the exemption is attached to the submission.

434

435 **Consent for publication**

436 Not applicable.

437

438 **Availability of data and materials**

439 The datasets used and analyzed during the current study are available from the corresponding
 440 author on reasonable request.

441

442 **Competing interests**

443 The authors declare that they have no competing interests.

444

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447

448 **Authors' contributions**

449 All author contributed to conception and the interpretation of the study. BK, MD, BS and DV
450 designed the study in more detail. BK, MD, BS, EM, IC and DV were involved in data
451 acquisition. BK and MD led the data analysis, and BK performed the statistical analyses. BK
452 and MD wrote the first draft of the manuscript, and all authors substantively revised the first
453 draft. All authors also agreed to the submission and the content of the final version of the
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455

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459

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575 **Table 1:** Baseline characteristics of patients treated for DRTB disease and monitored under the
 576 in-person DOT or video-DOT approach in Shiselweni, Eswatini.

	In-person DOT (n=34)		Video-DOT (n=37)		Entire cohort (n=71)		p- value ²
DRTB treatment status	No	(%)	No	(%)	No	(%)	
On treatment	8	(23.5)	22	(59.5)	30	(42.3)	0.002
New treatment initiation	26	(76.5)	15	(40.5)	41	(57.7)	
Age; years							
18 to 59	25	(73.5)	34	(91.9)	59	(83.1)	0.039
≥60	9	(26.5)	3	(8.1)	12	(16.9)	
Sex							
Male	26	(76.5)	23	(62.2)	49	(69.0)	0.193
Female	8	(23.5)	14	(37.8)	22	(31.0)	
Marital status							
Partnership	17	(50.0)	12	(32.4)	29	(40.8)	0.132
Single	17	(50.0)	25	(67.6)	42	(59.2)	
Employment status							
Unemployed	21	(61.8)	22	(59.5)	43	(60.6)	0.843
Employed or student	13	(38.2)	15	(40.5)	28	(39.4)	
Alcohol							
No	27	(79.4)	31	(83.8)	58	(81.7)	0.634
Yes	7	(20.6)	6	(16.2)	13	(18.3)	
Smoker							
No	26	(76.5)	35	(94.6)	61	(85.9)	0.028

Yes	8	(23.5)	2	(5.4)	10	(14.1)	
BMI¹; kg/m²							
≥18.5 to <25	17	(53.1)	21	(56.8)	38	(55.1)	0.762
≥25	15	(46.9)	16	(43.2)	31	(44.9)	
Diabetes mellitus¹							
No	28	(87.5)	35	(94.6)	63	(91.3)	0.297
Yes	4	(12.5)	2	(5.4)	6	(8.7)	
HIV status¹							
Negative	13	(39.4)	10	(27.0)	23	(32.9)	0.271
Positive	20	(60.6)	27	(73.0)	47	(67.1)	
Past TB treatment							
No	14	(41.2)	20	(54.1)	34	(47.9)	0.278
Yes	20	(58.8)	17	(45.9)	37	(52.1)	
Bacteriologically confirmed TB¹							
No	0	(0.0)	2	(5.4)	2	(2.9)	0.175
Yes	33	(100.0)	35	(94.6)	68	(97.1)	
COVID-19 stringency index							
0 to <0.75	24	(70.6)	13	(35.1)	37	(52.1)	0.003
≥0.75	10	(29.4)	24	(64.9)	34	(47.9)	
COVID-19 cases per 1 million population							
	17	(9-50)	9	(9-23)	9	(9-41)	0.122
COVID-19 deaths per 10 million population							
	9	(0-17)	0	(0-9)	0	(0-9)	0.024

Distance to nearest DOT center, km							
0 to <1	NA		2	(5.4)	NA		
≥1 to <5	NA		12	(32.4)	NA		
≥5 to <10	NA		13	(35.1)	NA		
≥10	NA		10	(27.0)	NA		

577 aHR, adjusted hazard ratio; BMI, body mass index; CHR, crude hazard ratio; DOT, directly
578 observed therapy; DRTB, drug-resistant TB; km, kilometers; video-DOT, video directly observed
579 therapy.

580 Footnote:

581 ¹ The variables BMI and diabetes mellitus each had 2.8% (n=2) of values missing, and HIV
582 status and bacteriologically confirmed TB each had 1.4% (n=1) values missing.

583 ² Differences between categorical variables were assessed with the Pearson's chi-squared test,
584 and those between medians with the Wilcoxon rank-sum test.

585 **Table 2:** Univariate and multivariable associations between baseline factors and time to
 586 initiation of video-DOT in Shiselweni, Eswatini.

	Univariate analysis (n=71) ¹		Multivariable analysis (n=71) ¹	
	cHR	(95% CI)	aHR	(95% CI)
DRTB treatment status				
On treatment	1		1	
New treatment initiation	0.27	(0.14–0.53)	0.24	(0.12–0.48)
Age; years				
18 to 59	1		1	
≥60	0.35	(0.11–1.13)	0.27	(0.08–0.89)
Sex				
Male	1			
Female	1.58	(0.81–3.08)		
Marital status				
Partnership	1			
Single	1.78	(0.89–3.54)		
Employment status				
Unemployed	1			
Employed or student	1.03	(0.53–1.98)		
Alcohol				
No	1			
Yes	0.80	(0.33–1.92)		
Smoker				
No				

Yes	0.28	(0.07–1.16)		
BMI¹; kg/m²				
≥18.5 to <25	1			
≥25	0.85	(0.44–1.64)		
Diabetes mellitus¹				
No	1			
Yes	0.51	(0.12–2.14)		
HIV status¹				
Negative	1			
Positive	1.50	(0.73–3.11)		
Past TB treatment				
No	1			
Yes	0.59	(0.31–1.12)		
Bacteriologically confirmed TB¹				
No	1			
Yes	0.55	(0.13–2.33)		
COVID-19 stringency index				
0 to <0.75	1			
≥0.75	3.38	(1.71–6.69)		
COVID-19 cases per 1 million population	1.00	(1.00–1.00)		
COVID-19 deaths per 10 million population	0.99	(0.98–1.01)		

587 aHR, adjusted hazard ratio; BMI, body mass index; cHR, crude hazard ratio; DOT, directly

588 observed therapy; DRTB, drug-resistant TB; video-DOT, video directly observed therapy.

589 Footnote:

590 ¹ The variables BMI and diabetes mellitus each had 2.8% (n=2) of values missing, and HIV
591 status and bacteriologically confirmed TB each had 1.4% (n=1) missing values. Multiple
592 imputation by chained equation was applied to account for missing values in regression
593 analysis. Cox proportional hazards models were built with time zero defined as the time of
594 eligibility for the video-DOT interventions, which was 1 May 2020 for patients already on DRTB
595 treatment or the date of DRTB treatment initiation for patients starting DRTB therapy during the
596 roll-out of the video-DOT approach.

597 **Table 3:** Univariate and multivariable associations between baseline factors and number of
 598 days without recorded video uploads in Shiselweni, Eswatini.

	Univariate analysis (n=37)		Multivariable analysis (n=37)	
	cIRR	(95% CI)	aIRR	(95% CI)
DRTB status at eligibility				
On treatment	1			
New treatment	1.44	(0.51–4.08)		
Age; years				
18 to 59	1		1	
≥60	0.07	(0.01–0.51)	0.07	(0.01–0.51)
Sex				
Male	1			
Female	1.11	(0.38–3.22)		
Marital status				
Partnership	1			
Single	2.22	(0.75–6.61)		
Employment status				
Unemployed	1			
Employed or student	1.91	(0.68–5.35)		
Alcohol				
No	1			
Yes	0.77	(0.19–3.10)		
Smoker				
No	1			

Yes	1.22	(0.13–11.78)		
BMI¹; kg/m²				
≥18.5 to <25	1			
≥25	1.57	(0.56–4.41)		
Diabetes mellitus¹				
No	1			
Yes	3.70	(0.41–33.39)		
HIV status¹				
Negative	1			
Positive	0.91	(0.28–2.89)		
Past TB treatment				
No	1			
Yes	1.32	(0.47–3.71)		
Bacteriologically confirmed TB¹				
No	1			
Yes	2.67	(0.27–26.83)		
COVID-19 stringency index				
0 to <0.75	1			
≥0.75	0.75	(0.26–2.20)		
COVID-19 cases per 1 million population	1.00	(1.00–1.00)		
COVID-19 deaths per 10 million population	1.01	(0.99–1.03)		

599 aIRR, adjusted incidence risk ratio; BMI, body mass index; cIRR, crude incidence risk ratio;
600 DOT, directly observed therapy; DRTB, drug-resistant TB; video-DOT, video directly observed
601 therapy.

602 Footnote:

603 ¹ The variables BMI and diabetes mellitus each had 2.8% (n=2) of values missing, and HIV
604 status and bacteriologically confirmed TB each had 1.4% (n=1) missing values. Multiple
605 imputation by chained equation was applied to account for missing values in regression
606 analysis. Negative binomial regression models were built as there was evidence of
607 overdispersion of the count variable (missed video uploads per patient).

608

609

610

611 **FIGURES**

612 **Figure 1:** Flowchart of video directly observed therapy (VDOT) procedures.

613 DOT, directly observed therapy; DRTB, drug-resistant tuberculosis; HCWs, health care workers;

614 SOPs, standart operating procedures; video-DOT, video-enabled directly observed therapy.

615

616 **Figure 2:** Timeplots displaying the evolution of COVID-19 and the implemenation of video-

617 enabled directly observed DRTB care.

618 Footnote: Plot A displays the evolution of the COVID-19 pandemic and the COVID-19

619 stringency index in Eswatini, and times when video-DOT was initiated in patients already on

620 DRTB treatment and in patients newly initiated on DRTB therapy. Plot B displays times when

621 patients became eligible for video-DOT, follow-up video-DOT care times (on video-DOT,

622 hospitalization, non-observed therapy) and health outcome at the time of database closure.

623

624 **Figure 3:** Kaplan-Meier plots of A) overall uptake of video-DOT from time of video-DOT

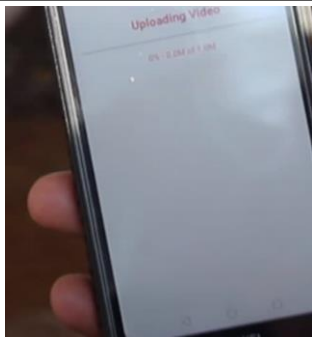
625 eligibility, and uptrake by B) DRTB treatment status and C) age groups in Shiselweni, Eswatini.

626

627 **Figure 4:** Kaplan-Meier plots of retention on DRTB treatment from time of eligiblity for video-

628 DOT, A) overall and by B) DRTB treatment status and C) age groups in Shiselweni, Eswatini.

Intervention preparation



- SureAdhere and MSF negotiated contract
- HCWs were trained through online webinars
- Dummy application (for drug-sensitive TB) used by HCWs who provided first feedback to developers
- Application adapted for video-DOT for follow-up of DRTB patients
- Tool development:
 - By HCWs: patient consent form, HCWs/patient cell-phone contract, SOPs
 - By SureAdhere: instruction sheet for use of application
- Smartphones were purchased locally and prepared: deactivation of unnecessary applications, WhatsApp retained to facilitate communication between HCW and patients. Mobile data package pre-subscribed

Digital health package handed out



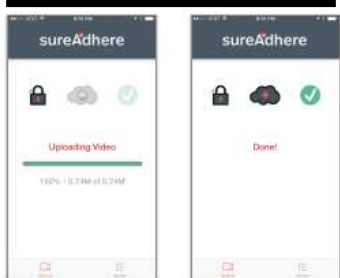
- Patients were approached and trained by HCWs during routine DRTB care visits
- Eligibility assessment performed: patients needed to be interested in video-DOT, and the nurse should perceive the patient as able to operate the application
- Patients signed consent form and HCWs/patient cell-phone contract
- Patients receive full digital health package:
 - Phone with mobile data pre-loaded and automatically renewed monthly. Non-essential applications were disabled
 - Torchlight
 - Job aid with instruction on how to log into the application and to record videos

Video recording



- Patient opens password-protected application
- Torch used to provide enough light in case of dark environment
- Patient explains about which medication taken, possible side effects experienced, and any other matters relating to the treatment
- Patient swallows the medication and opens mouth to show that the medication has been swallowed
- Patients stops video
- Patients did not have user rights to delete or edit videos

Video processing



- Video is automatically processed by the application:
 - Time stamped (date & time)
 - Encrypted
 - Uploaded when Wi-Fi or cellular network is available; if not available, then in pending upload modus
 - Stored in secure cloud server in the US/ European Union
- After successful upload, video is automatically deleted from patient's phone
- Applied the standards of the European Union General Data Protection Regulation (GDPR) and the United States Health Insurance Portability and Accountability Act (HIPAA)

Video reviewed

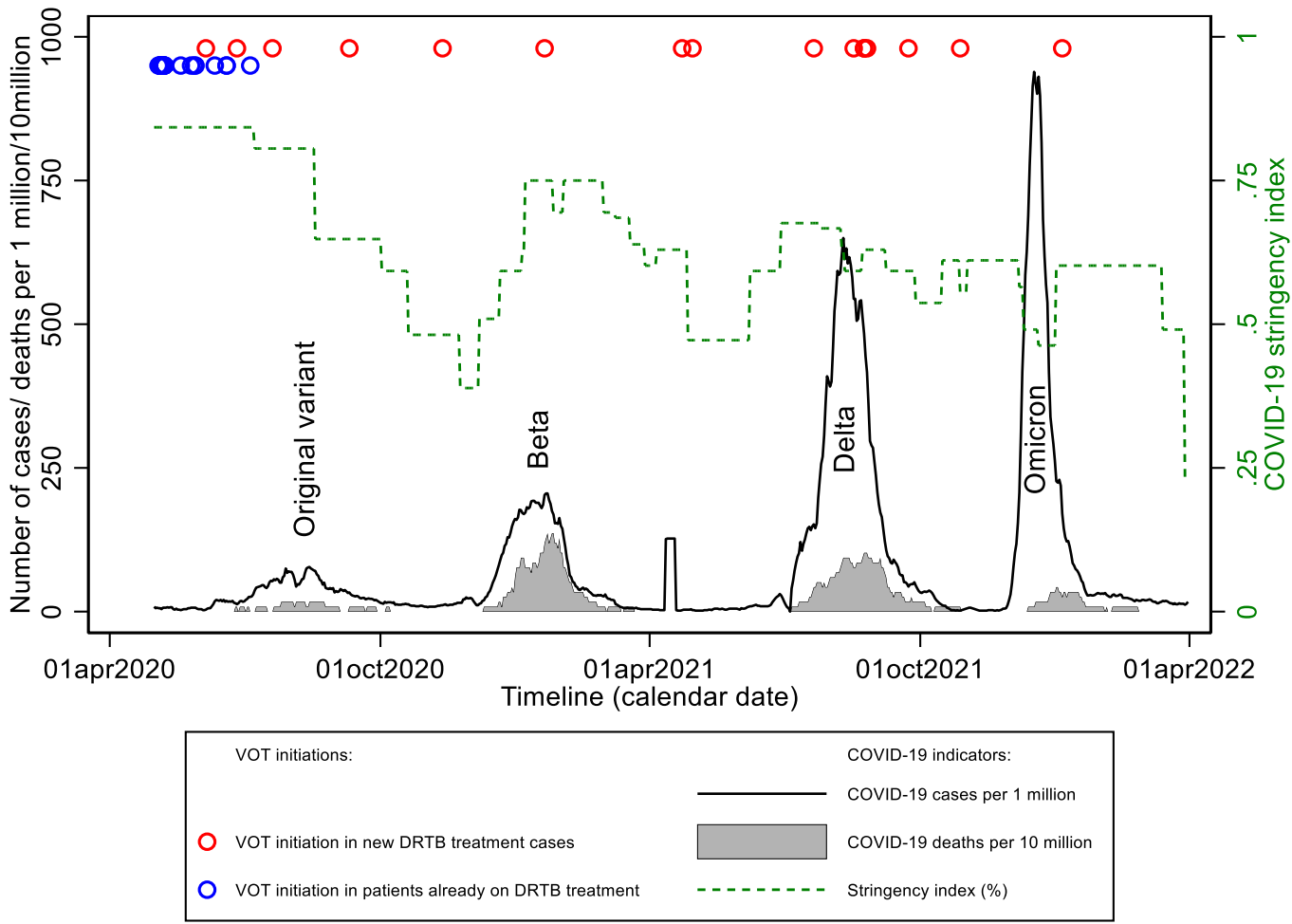


- HCW accesses password-protected secure website linked to the application
- Videos reviewed:
 - Follow-up with patient triggered if video not clearly recorded or swallowing of medication cannot be confirmed
 - If video met criteria for DOT, health worker can comment in application accordingly
- HCW can access dashboard that allows review of basic statistics and adherence monitoring calendar for entire cohort and at patient level
- Video automatically deleted from cloud server after 45 days

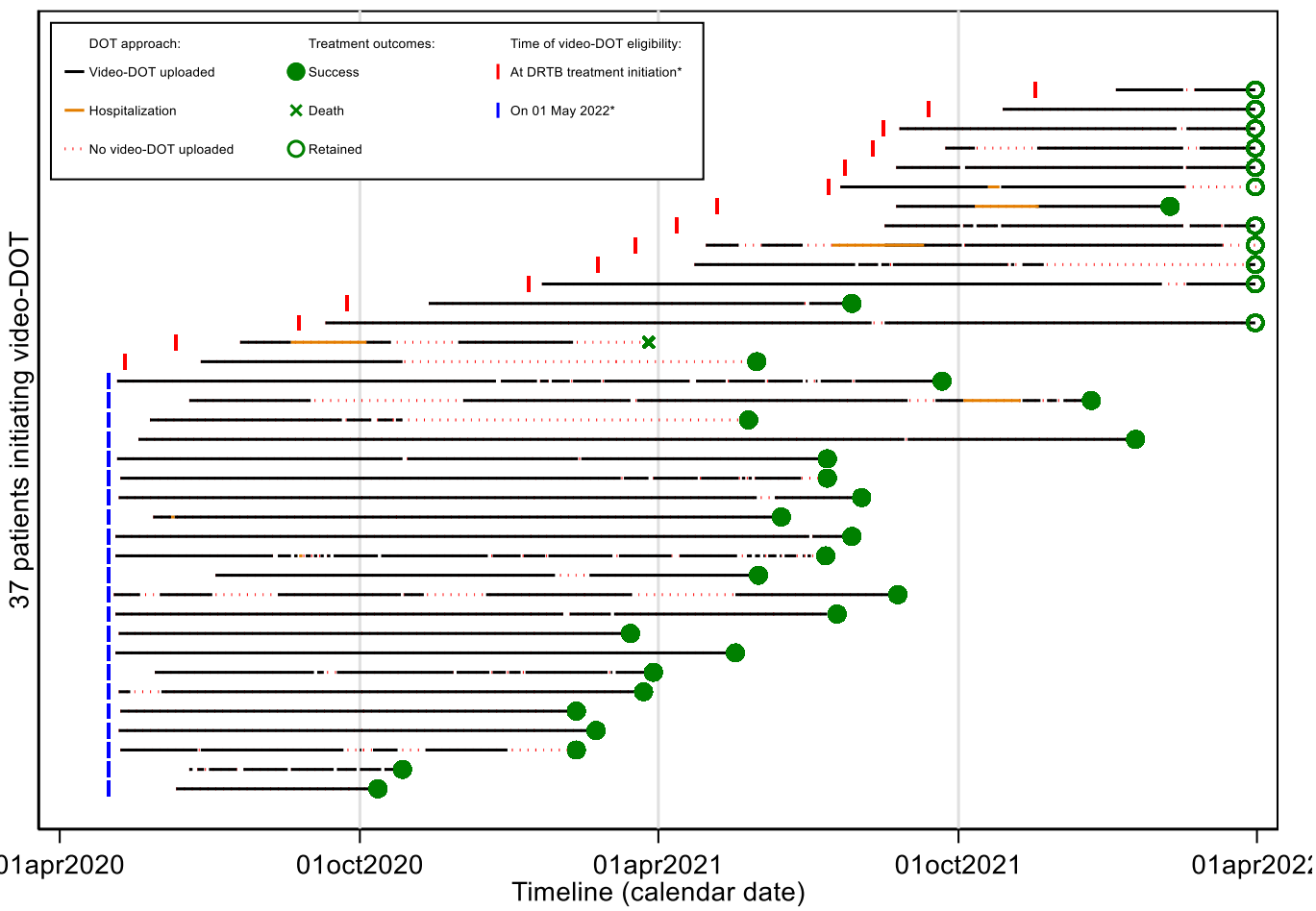
Early lessons learned during roll-out

- HCWs provided feedback to developers to further fine-tune application
- Challenges in recording the video addressed during roll-out:
 - Data depletion before the month-end
 - Some videos were too long
- Lessons learned informed funding application for Global Fund and national scale-up.

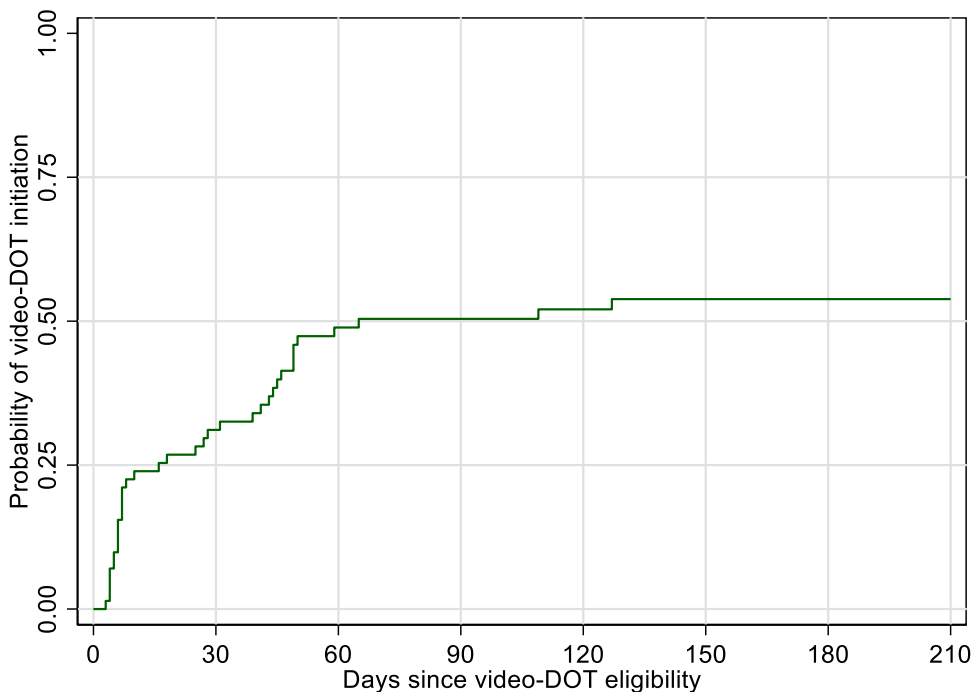
A)



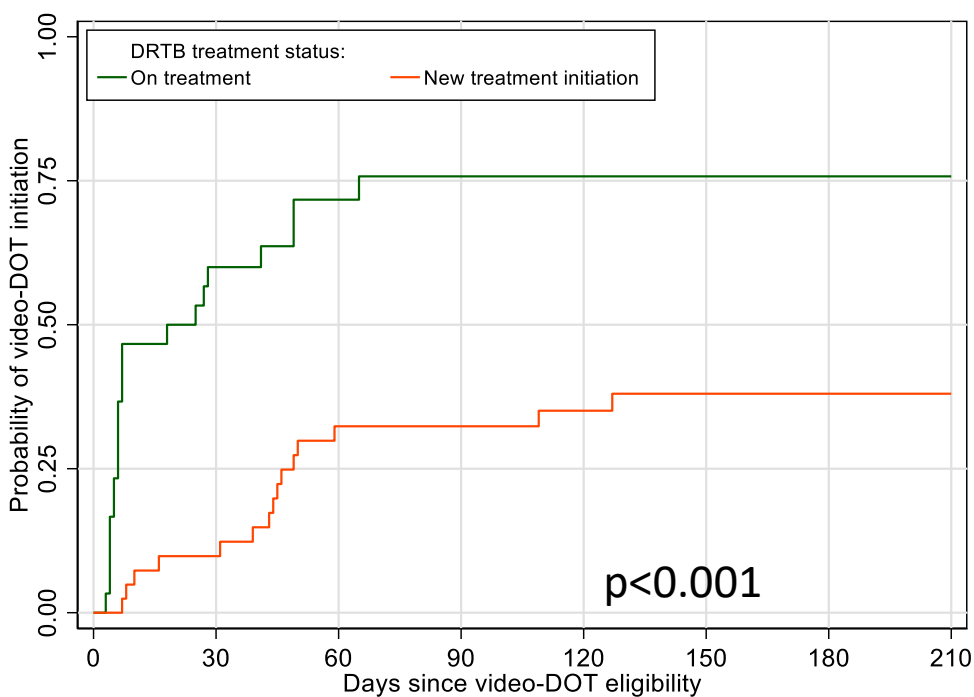
B)



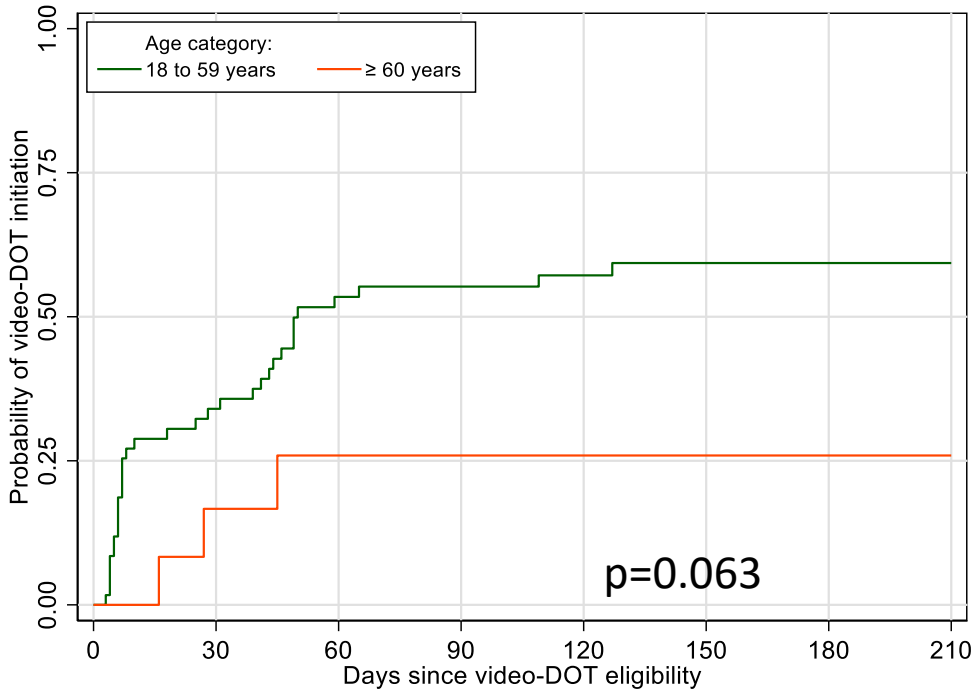
A)



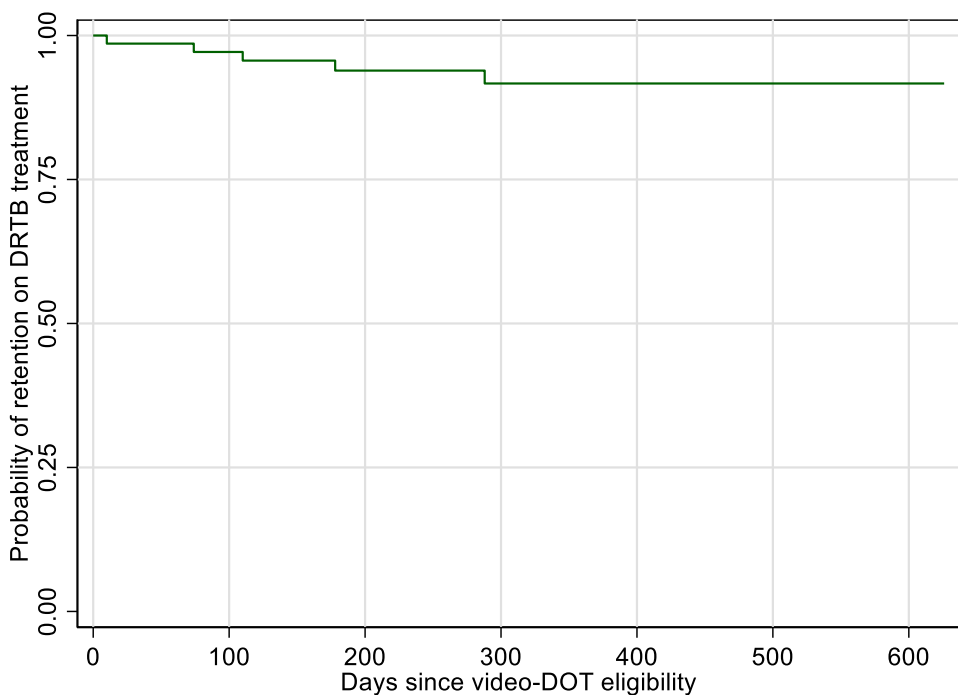
B)



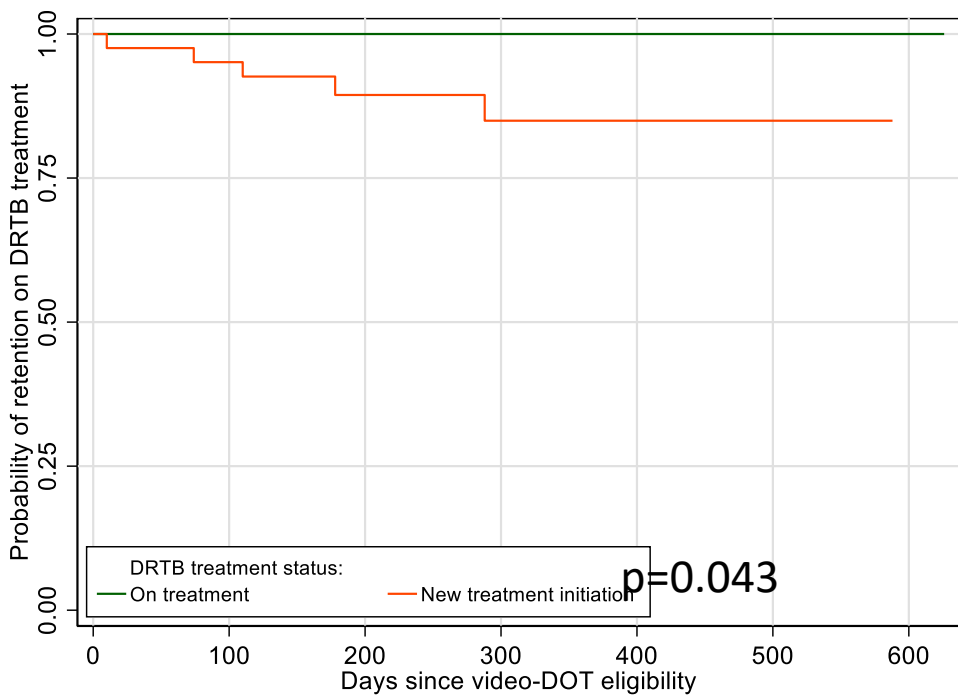
C)



A)



B)



C)

