|  | COUNSELOR OR PSYC  | HOLOGIS      | ST SUPERVISION  |  |
|--|--|--------------|---|--|
|  | COMPETENCY 1: The Pra  | ctitioner-Pa | itient Relationship   |  |
| Country/Mission/Project:   |  |              | Date last supervision:  |  |
| Date:  |  |              | Goals of last supervision:  |  |
| Supervisee:  |  |              | _   |  |
| Supervisor:  |  |              |   |  |
| INTENSITY OF SUPERVISION<br>NEEDED:  | <ul><li>IS Intensive Supervision Needed</li><li>SS Some Supervision Needed</li><li>MO Model for Others</li><li>NA Not Applicable</li></ul>                                 | INTENSITY    | <b>COMMENTS</b><br>What exactly is the supervision need?<br>What do supervisee and supervisor<br>think? | SUPPORT PLAN<br>What can supervisee work on before<br>next time? How will supervisor<br>support? |
|  | <b>1</b><br>patient feel comfortable (open, not too close/far, eye<br>ctitioner stays focused, does not seem "distracted".   |              |   |  |
|  | s time to check that the patient has understood; explains<br>stand. Appropriate speed. Pauses to give the patient time to  |              |   |  |
| Active listening<br>Shows understanding, paraphrase  | es (rewords), summarizing, clarifies what patient has said.  |              |   |  |
|  | patient know their emotional reactions are understandable.<br>atients to feel differently. No judgment or blame  |              |   |  |
| experience. Tone and activity is so  | s themself in patient perspective, to understand their<br>ensitive to the patient's state (mirroring). See Examples Lvl 1.<br>emotional response appropriately in session. |              |   |  |
| <b>Collaborative</b><br>Encourages patient to take an act<br>in a situation (give advice) but en | ive part in the session. Does not tell the patient what to do<br>courages the patient to come up with their own ideas or<br>ack to the patient, praises openness.          |              |   |  |

| COUNSELOR OR PSYCHOLOGIST SUPERVISION  |  |           |   |  |
|--|--|-----------|---|--|
| COMPETENCY 2: Technical Skills   |  |           |   |  |
| Country/Mission/Project:   |  |           | Date last supervision:  |  |
| Date:  |  |           | Goals of last supervision:  |  |
| Supervisee:  |  |           |   |  |
| Supervisor:  |  |           |   |  |
| INTENSITY OF SUPERVISION<br>NEEDED:  | <ul><li>IS Intensive Supervision Needed</li><li>SS Some Supervision Needed</li><li>MO Model for Others</li><li>NA Not Applicable</li></ul>                                   | INTENSITY | <b>COMMENTS</b><br>What exactly is the supervision need?<br>What do supervisee and supervisor<br>think? | SUPPORT PLAN<br>What can supervisee work on before<br>next time? How will supervisor<br>support? |
| Frame & Boundaries   |  |           |   |  |
|  | nt feel safe. They are welcoming and have an ending.<br>itioner helps the patient feel comfortable. Roles, what<br>dentiality are clear. See Examples Level 1.               |           |   |  |
| Level 2 Skills: Frame can be adapted v   | vhen needed.   |           |   |  |
| Collecting History   |  |           |   |  |
|  | n assessment using standard tools and follows the<br>it's current supports and strengths. Includes screening   |           |   |  |
| Level 2 Skills: Practitioner conducts a semi-structured interview (standard areas but flexible). Follows up on "hints" of patient and future areas to explore. Uses diagnostic tests where appropriate. Includes patient current supports and strengths. Includes screening for harm/abuse   |  |           |   |  |
| Differentiating  |  |           |   |  |
| Level 1 Skills: Practitioner helps patien<br>their difficulty.   | nt in explore different sides of an issue to understand  |           |   |  |
| □ Level 2 Skills: Helps the patient express nuances (fine differences) in emotions and work out ambivalences, even if the patient does not say directly. <i>See Examples Level 2.</i>  |  |           |   |  |
| Treatment Plan   |  |           |   |  |
| □ Level 1 Skills: helps patient identify recovery goals (what gives their life meaning? What are their hopes). Is specific in planning with patient, breaks large goals into smaller steps. Includes families/carers/support in planning as needed. Considers resources/barriers in community. At discharge, concludes counselling process supportively, reflecting together on patient progress |  |           |   |  |
| the plan based on MSF counselling guide  | nt with the patient based on their goals and prioritizes<br>lines and responsible professional practice. Concludes<br>evention plan. Puts in place a relapse prevention plan |           |   |  |

| COUNSELOR OR PSYCHOLOGIST SUPERVISION  |           |          |              |  |  |
|--|-----------|----------|--------------|--|--|
| COMPETENCY 2: Technical Skills (Page 2)  |           |          |              |  |  |
|  | INTENSITY | COMMENTS | SUPPORT PLAN |  |  |
| Psychoeducation  |           |          |              |  |  |
| Level 1 Skills: Gives enough psychoeducation (information) on symptoms experienced, using specific examples.   |           |          |              |  |  |
| Level 2 Skills: Includes comparisons, images or metaphors used by the patient where possible.  |           |          |              |  |  |
| Making Links   |           |          |              |  |  |
| □ <b>Level 1 Skills:</b> Reviews recovery process with patient, links with previous statements/ sessions. <i>Example: reviews session notes, connects what patient says with what was said earlier.</i>  |           |          |              |  |  |
| □ <u>Level 2 Skills</u> : Makes links for patients with what was discussed in previous sessions and what has happened over the course of sessions and treatment. Includes events and practice opportunities outside sessions. Supports patient reflection. |           |          |              |  |  |

| COUNSELOR OR PSYCHOLOGIST SUPERVISION  |  |           |   |  |
|--|--|-----------|---|--|
| COMPETENCY 3: Case Disc  |  |           | cussion   |  |
| Country/Mission/Project:   |  |           | Date last supervision:  |  |
| Date:  |  |           | Goals of last supervision:  |  |
| Supervisee:  |  |           |   |  |
| Supervisor:  |  |           |   |  |
| INTENSITY OF SUPERVISION<br>NEEDED:  | <ul><li>IS Intensive Supervision Needed</li><li>SS Some Supervision Needed</li><li>MO Model for Others</li><li>NA Not Applicable</li></ul>   | INTENSITY | <b>COMMENTS</b><br>What exactly is the supervision need?<br>What do supervisee and supervisor<br>think? | SUPPORT PLAN<br>What can supervisee work on before<br>next time? How will supervisor<br>support? |
| Patient-Centered Care  |  |           |   |  |
|  | Considers patient a "whole person." Does not atients with this problem." <i>Example: links patient's</i>   |           |   |  |
| □ Level 2 Skills: Integrates thoughts, fee<br>history, environmental and physical factor | lings, behaviors, interpersonal relationships, learning ors.   |           |   |  |
| Categorization   |  |           |   |  |
|  | in complaint"/difficulties and chooses appropriate<br>loing in their day-to-day activities (what is going well,  |           |   |  |
| other similar presentations. Describes fur<br>affecting the patient?). Where no clinical | nosis based on comprehensive assessment. Considers<br>nctional impairment (how/where is MH condition<br>diagnosis, uses other psychological frameworks to<br>ic understanding of a conflict, attachment framework. |           |   |  |
| Adapting   |  |           |   |  |
|  | ng, uses case discussion to understand why and adapt   |           |   |  |
|  | es to own assumptions (ideas about the patient).<br>s impact of rapport (how their own response affects<br>ervention's fit for patient.  |           |   |  |
|  | earance and behavior in a simple way. <i>Examples: says</i><br>vas talking slowly or moving a lot, crying a lot.   |           |   |  |
|  | rrent difficulties where appropriate, takes them into<br>: recognizes when patient is very self-critical,<br>ts on carer-child interactions.   |           |   |  |

| COUNSELOR OR PSYC  | HOLOGIST SU   | PERVISION |  |
|--|---------------|-----------|--|
| COMPETENCY 3: Ca   | se Discussion | (Page 2)  |  |
| INTENSITY COMMENTS SUPPORT F   |               |           |  |
| <ul> <li>Choice of Intervention</li> <li>Level 1 Skills: Uses interventions based on MSF counselling guidelines and WHO. Shows awareness of basic counselling concepts. See Examples Level 1.</li> <li>Level 2 Skills: Uses interventions based on MSF counselling guidelines, WHO, and own professional practice or continued learning. Considers benefits of different interventions. Priorities of intervention are based on case formulation.</li> </ul> |               |           |  |
| Ethical Issues         Level 1 Skills: Brings up uncertainties in case discussion. Shows awareness of when to seek supervision. Example: risk concerns about abuse.         Level 2 Skills: Practitioner brings up uncertainties in case discussion and seeks supervision.   |               |           |  |
| Shows awareness of common ethical dilemmas and can describe them. Examples: concerns about risk, limits of competency, conflicts of interest (personal involvement with patient). Multidisciplinary Work 1   |               |           |  |
| □ <b>Level 1 Skills</b> : Communicates about treatment plan with other team members, shares information. Makes appropriate referrals. <i>Example: discusses rehabilitation goals with the medical team (with patient consent)</i> .  |               |           |  |
| Level 2 Skills: Example: discusses concerns about psychiatric symptoms with the prescriber   |               |           |  |

## MSF Mental Health Supervision Toolkit, October 2021

| COUNSELOR OR PSYCHOLOGIST SUPERVISION   |  |              |   |  |
|---|--|--------------|---|--|
| COMPETENCY 4: Clinical Files  |  |              |   |  |
| Country/Mission/Project:  | //Mission/Project: Date last supervision:  |              |   |  |
| Date:   |  | Goals of las | t supervision:  |  |
| Supervisee:   |  | _            |   |  |
| Supervisor:   |  |              |   |  |
| INTENSITY OF SUPERVISION<br>NEEDED:   | <ul><li>IS Intensive Supervision Needed</li><li>SS Some Supervision Needed</li><li>MO Model for Others</li><li>NA Not Applicable</li></ul> | INTENSITY    | <b>COMMENTS</b><br>What exactly is the supervision need?<br>What do supervisee and supervisor<br>think? | SUPPORT PLAN<br>What can supervisee work on before<br>next time? How will supervisor<br>support? |
| Completeness  Level 1 Skills: Practitioner completes appropriate clinical forms after each session, including any screening tools used. Patient's main reason for being seen is clear.  Level 2 Skills: Assessments include syndromes (diagnoses where appropriate) and follow- up notes include monitoring tools and comments on patient progress. |  |              |   |  |
| <b>Regularity</b> <ul> <li>Level 1 Skills: Practitioner provides regular follow-up to patients and documents missed appointments.</li> </ul>  |  |              |   |  |
| Level 2 Skills: Frequency (how often) is appropriate to the patient's needs.  |  |              |   |  |
| Multidisciplinary Work 2<br>Level 1 Skills: Appropriate referrals are made to other services, either inside or outside the<br>project. Referrals are adapted to patient needs and respect their wishes.<br>Level 2 Skills: This includes management of complicated situations (e.g., protection).   |  |              |   |  |

\*During the supervision process of a given competency, the Skills Level should be specified by ticking the respective checkbox

| Additional Comments: |  |  |
|----------------------|--|--|
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| COUNSELOR OR PSYCHOLOGIST SUPERVISION  |   |           |   |  |
|--|---|-----------|---|--|
| COMPETENCY 5 (OPTIONAL): Specific Situations and Subgroups                           |   |           |   |  |
| Country/Mission/Project:   |   |           | Date last supervision:  |  |
| Date:  | Click or tap here to enter text.  |           | Goals of last supervision:  |  |
| Supervisee:  |   |           |   |  |
| Supervisor:  |   | I         |   |  |
| INTENSITY OF SUPERVISION<br>NEEDED:  | <ul><li>IS Intensive Supervision Needed</li><li>SS Some Supervision Needed</li><li>MO Model for Others</li><li>NA Not Applicable</li></ul>  | INTENSITY | <b>COMMENTS</b><br>What exactly is the supervision need?<br>What do supervisee and supervisor<br>think? | SUPPORT PLAN<br>What can supervisee work on before<br>next time? How will supervisor<br>support? |
| Interventions for children   |   |           |   |  |
| □ Level 1 Skills: Uses expressive<br>Example: play or art activities.                | (creative) activities adapted to the child's development stage.   |           |   |  |
| relationships (adapted to the chi  | interventions to understand the child's inner world and<br>Id's development stage). Therapeutic exercises adapted for<br>art therapy, therapeutic stories for the purpose of        |           |   |  |
| Crisis management  |   |           |   |  |
|  | ntifies signs of an acute crisis and seeks specialized advice<br>he patient becomes very distressed, talks about wanting to   |           |   |  |
|  | patient in acute crisis. Can use appropriate skills-based<br>having a panic attack or is dissociating.  |           |   |  |
| Interpreter<br>Practitioner works with interpret<br>requests feedback. Gives space f | er/translator in a collaborative way. Gives clear guidance, or debriefing and listens.  |           |   |  |
| Groups   |   |           |   |  |
| □ <u>Level 1 Skills</u> : Practitioner mo  | derates group sessions, allowing participants to contribute<br>Ind closes group sessions appropriately.   |           |   |  |
| and recovery goals. Observes pro   | tures group sessions adapted to patients' shared difficulties<br>ocess. Encourages participants to model behavior for and<br>ture. Can reframe critical contributions in the group. |           |   |  |

|   | COUNSELOR OR PS   | YCHOLOGIST SU          | JPERVISION  |  |
|---|---|------------------------|---|--|
|   | COMPETENCY 6: Therape   | utic Interven          | tions (Level 2 Skills)  |  |
| Country/Mission/Project:  |   | Date last supervision: |   |  |
| Date:   |   | Goals of las           | t supervision:  |  |
| Supervisee:   |   |                        |   |  |
| Supervisor:   |   |                        |   | 1  |
| INTENSITY OF SUPERVISION<br>NEEDED:   | <ul><li>IS Intensive Supervision Needed</li><li>SS Some Supervision Needed</li><li>MO Model for Others</li><li>NA Not Applicable</li></ul>                              | INTENSITY              | <b>COMMENTS</b><br>What exactly is the supervision need?<br>What do supervisee and supervisor<br>think? | SUPPORT PLAN<br>What can supervisee work on before<br>next time? How will supervisor<br>support? |
|   | an active participant. Supports patient in gradually (step ncing mastery, and regulating behaviors.   |                        |   |  |
| Cognitive Orientation<br>Level 2 Skills: Supports patient in beliefs, and assumptions in relation t | exploring and differentiating thoughts, feelings, wishes, o their reality and history.  |                        |   |  |
| Experiential Orientation  | es (i.e. psychodrama, roleplay, behavioral experiments,   |                        |   |  |
|   | hen appropriate for the patient and familiar for the  |                        |   |  |
| Directiveness           Level 2 Skills: Adapts own directive  | reness to the needs and readiness of the patient.<br>readiness for change, "rolling with resistance," providing<br>ssed patients.                                       |                        |   |  |
| Relationships   | to moments of inter- or intrapersonal conflict (conflict  |                        |   |  |
| between people or within the persor   | a). Can explore with patient how this relates to way that allows for a different relationship experience.   |                        |   |  |
| present. Provides psychoeducation of  | an expert for experience, helps patient cope in the<br>on specific symptoms. Supports patient in regaining<br>o their life story. Does not impose own interpretation or |                        |   |  |