

Editorial

Making sure that clinical trial results make a difference: operational research and the hierarchy of evidence

N. Ford¹ and D. Maher²¹ Médecins sans Frontières, Geneva, Switzerland² Wellcome Trust, London, UK**keywords** clinical trials, evidence, health operational research

Recent years have seen a growing interest in operational research as a means to support improvements in health care in low- and middle-income settings. In support of global efforts to expand access to antiretrovirals, for example, a substantial increase in operational research activities has helped to define models of care that work in resource-limited settings (Zachariah *et al.* 2012). Reflecting the importance of these activities, operational research has now become a standard track at international AIDS conferences, (<http://www.aids2012.org/Default.aspx?pageId=477>) and major HIV journals have established sections dedicated to the publication of operational research findings (Anon 2010).

Yet, despite this rising appreciation of the contribution of operational research to policy and practice, many still view operational research as the ‘poor cousin’ of the randomised trial. Traditional hierarchies of evidence place case reports at the bottom of the pyramid and randomised trials (or meta-analyses of trials) at the top. While randomised trials may be the best way to come close to an unconfounded estimate of the effect size of a given intervention, they generally provide little information about how to take an intervention to scale in a given setting (Rawlins 2008).

Over the last few years, large randomised controlled trials (RCTs) have shown convincing beneficial effects of artesunate over quinine to treat severe malaria, (Dondorp *et al.* 2010) male medical circumcision to prevent HIV infection (Siegfried *et al.* 2009) and limiting the use of fluid bolus in the management of paediatric septic shock (Maitland *et al.* 2011). However, several years after results of these trials were published, quinine remains the standard of care in most high-malaria-burden countries, (Ford *et al.* 2011) coverage of male medical circumcision in southern Africa is below 10% in most high-burden countries, (Njeuhmeli *et al.* 2011) and a year after the publication of the trial results, guidelines for the manage-

ment of septic shock had yet to be revised in any Africa country (Ehrhardt & Meyer 2012). The speed with which RCT findings translate into a change in policy and practice depends on several factors, including limited resources to fund a new intervention, feasibility, and the values and preferences of policy makers, care providers and patients.

From an epidemiological perspective, operational research is riddled with confounding, biases, missing variables, and non-random sampling that make for highly unreliable statistical inferences. Such concerns will lead appraisers of evidence, using tools designed to assess comparative drug efficacy trials, to relegate operational research to the bottom of the evidence quality pyramid. The idea that operational research findings should be regarded with scepticism is a view reinforced, perhaps unintentionally, by guideline development tools such as GRADE which rank evidence derived from observational studies as being of low or very low quality (Guyatt *et al.* 2011a) (except in rare situations where studies show large and consistent effects (Guyatt *et al.* 2011b)).

Programme implementers, however, have a different perspective. When confronted with the results of a trial, implementers will likely be far more concerned about whether the intervention will work in their setting, with their patient population and resource constraints, than whether randomisation or allocation concealment was carried out adequately (notwithstanding the importance of such issues for trial design). For them, reports from operational research can provide valuable insights that are considered to be more reflective of ‘real life’ than the results of randomised trials in which patients were carefully selected, staff were highly motivated and additional resources were provided (Maher *et al.* 2012).

Operational research is therefore a critical step in the pathway from new knowledge to improved outcomes. Randomised trial data are important, for example, to

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demonstrate equivalence of nurse- versus doctor-delivered antiretroviral therapy, while operational research will help define the package of training and supervision required to capacitate nurses in new clinical responsibilities in different contexts. In this way, rather than viewing operational research as the poor cousin of randomised trials, the two approaches should be viewed as ‘relatives’, which can cooperate very productively if done well. Without a collective effort on the part of researchers, funders and policy makers to integrate operational research into their activities, there is a risk that many years will continue to pass between the publication of ‘definitive’ trial results, and changes in policy and practice where it matters most.

The views expressed are those of the authors and may not necessarily represent the views of the affiliated organisations.

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Corresponding Author Nathan Ford, Medecins sans Frontieres, Geneva, Switzerland. E-mail: Nathan.ford@msf.org